Zebra Workcloud Communications Voice Client - PBX Compatibility

Zebra Voice Client License Description	ZEBRA VOICE CLIENT - CISCO CME STANDARD DEVICE LICENSE	ZEBRA VOICE CLIENT - CISCO CME PREMIUM LICENSE PACKAGE	ZEBRA VOICE CLIENT - CISCO CUCM STANDARD DEVICE LICENSE	ZEBRA VOICE CLIENT - CISCO CUCM PREMIUM LICENSE PACKAGE	ZEBRA VOICE CLIENT - AVAYA IP OFFICE STANDARD DEVICE LICENSE	ZEBRA VOICE CLIENT - AVAYA AURA PREMIUM DEVICE LICENSE	ZEBRA VOICE CLIENT - ASTERISK STANDARD DEVICE LICENSE	ZEBRA VOICE CLIENT - RAULAND RESPONDER STANDARD DE V. LICENSE	ZEBRA VOICE CLIENT - MITEL STANDARD DEVICE LICENSE	ZEBRA VOICE CLIENT - MITEL STANDARD DEVICE LICENSE	ZEBRA VOICE CLIENT - Alcatel STANDARD DEVICE LICENSE	ZEBRA VOICE CLIENT - ZOOM STANDARD DEVICE LICENSE	ZEBRA VOICE CLIENT - WEBEX STANDARD DEVICE LICENSE
SIP / IP PBX Server	Cisco CME	CISCO CME	Cisco CUCM	CISCO CUCM	Avaya IP Office	Avaya Aura	Asterisk	Rauland Responder 5	Mitel 3000	Mitel 5000	Alcatel OmniPC	Zoom	Webex
STANDARD FEATURES													
Basic Call (Start and End, Make and Receive)	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓
Call Forwarding (Unconditional)	✓	✓	✓	✓	✓	✓	✓				✓	✓	✓
Call Forwarding (Busy)	✓	✓	✓	✓	✓	✓	✓				✓	✓	✓
Call Forwarding (No answer)	✓	✓	✓	✓	✓	✓	✓				✓	✓	✓
Call Transfer Attended	✓	✓	✓	✓		✓	✓		✓	✓	✓	✓	✓
Call Transfer Un-Attended	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓
Call Waiting	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓
Caller ID	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓
Hold/Resume	✓ [1]	✓	✓ [1]	✓	✓	✓	✓ [1]		✓	✓	✓	✓	✓
Message Waiting Indication (MWI)	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	
Multiple Call Appearances (up to 4)	✓	✓	✓	✓	✓	✓	✓		✓	✓		✓	✓
Do Not Disturb (DND)	✓	✓	✓	✓	✓	✓	✓				✓	✓	✓
ENHANCED FEATURES													
SIP registration using Configuration Files from TFTP server		✓		✓									
Call Park & Unpark		✓		✓	✓	✓			✓	✓	✓	✓	✓
Feature Access Codes Enablement		✓											✓
Ad hoc conferencing: Merging 2 calls		✓		✓		✓							
Distinctive Ring for Call Park		✓		✓		✓							
Distinctive Ring for Call Hold		✓		✓		✓							
Distinctive Ringtone feature via ringtone identifiers								✓					
Shared/Multi-Line Appearances (up to 6)		✓		✓		✓							
PBX failover list up to 3 Hosts		✓		✓		✓							

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Extension Mobility		✓		✓									
SIP address registration support for non-authenticated registration		✓		✓									
Services URL (Cisco)		✓		✓									
Improved SRST		✓		✓									
Dashboard of Parked Calls		✓											
Cisco Hunt Group Logout Feature Key Support		✓		✓									
Secure RTP (SRTP)							✓					✓	✓

SIP / IP PBX Server	Cisco CME PREMIUM	CISCO CME STANDARD	Cisco CUCM PREMIUM	CISCO CUCM STANDARD	Avaya IP Office	Avaya Aura PREMIUM	Asterisk	Rauland Responder 5	Mitel 3000	Mitel 5000	Alcatel OmniPC	Zoom	Webex
CLIENT EXPERIENCE FEATURES													
Multiple Line support	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
# of Voicemail messages displayed — set dependent	✓	✓	✓	✓								✓	
Unique Ringtone per line appearance	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Corporate Directory accessed from PBX or other source	✓	✓	✓	✓		✓							
SUPPORTED STANDARDS													
E.164 Dialing	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓
DTMF (RFC 2833)	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓
Voice Encoder Support (OPUS, G.729,G.711, GSM, G.722)	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓
VOIP/QOS (over Wi-Fi) — Tagging	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	
DHCP (option 150)			✓	✓									

✓ = Supported for PBX
1 = No Music On Hold

Zebra Voice Client OPERATIONAL FEATURES	Zebra Voice Client OPERATIONAL FEATURES
Customizable User Interface: through UI or XML file download	Call Log available (missed calls, incoming and outgoing calls)
Call Accept types (3 choices)	Dial from Phone Contact List
Accept call (short message)	Ring Volume Adjustment
Speed Dialing	Vibrate tone and/or Ring tone
Call Waiting Volume/Interval adjustment	Keep Voice Client Alive when device goes to sleep
Set Ringer OFF while charging (Inbound call will not ring if charging)	Phone ID/Name on banner display
Auto-Logoff/De-Register client if in-charger (w/Notification)	Support Wired Headset with Call Control Button
Voice Command: Call Contact	Bluetooth Headset support (only audio, does not incl. button actions)
Incoming Call Voice Announcement	Speakerphone
Direct IP to IP Media (Media Shuffling)	Support Unique Ringtones per contact
Coexistence with Native PTT Application	Contact List: Local Add, Edit, Delete
Configuration support via MDM	Profile Manager Support
Feature Buttons that can launch Android applications	Extension Manager Support
API Support	Zebra Provisioning Service Support
Lock Screen Support (Ringer mute/volume, Make/Receive Calls, Emergency Dialer etc.)	Multiple languages support
Coexistence with cellular phone service	
Headless mode (client running always in background)	
BlueParrott Headset Button support	